



CONCORDIA
UNIVERSITY
OF EDMONTON

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STUDENT HANDBOOK
FALL 2021



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WELCOME TO CONCORDIA

Message from the President



Welcome to Concordia University of Edmonton (CUE).

I am so pleased that you have elected to study at our university. You have made the right decision—we strive to offer a personalized experience inside and outside of our classrooms and laboratories, prioritizing your needs and fostering a sense of community.

You will always remember the coming days as you make new friends, meet your professors, and become involved in campus life. While things may still feel a little bit different due to the COVID-19 pandemic, please know that we are committed to doing our best to make this a positive start to your university career.

Many of you may be nervous, wondering if you have what it takes to be a successful university student. Let me assure you that you most certainly do. Your success to this point, and the fact that you have been admitted to CUE, tells me that you are in the right place and have what it takes to reach your personal and academic goals. You will find your classes to be challenging but engaging, and our faculty and staff are here to work with you and support you every step of the way. We are successful when you are successful.

I encourage you to participate in as many aspects of campus life as your time and energy will allow. Your studies are your highest priority, but there is also scope to involve yourself in athletics, music, drama, wellness activities, special research seminars, student government, and a wide range of student clubs. You might also want to consider spending a semester studying overseas at one of our international partner institutions. While current restrictions may impact study abroad for the time being, now is the perfect time to plan for the future. CUE is overflowing with opportunities for those who want to make the most of their time at university.

I look forward to meeting you, whether it be virtually or on campus when we are able to gather safely. On behalf of our full team, welcome to CUE.

Wishing you every success,
Tim Loreman, PhD

A handwritten signature in black ink, appearing to read 'Tim Loreman', with a small horizontal line at the end.

ACADEMICS



DR. CONRAD VAN DYK

Interim Dean of Arts

(780) 375-8462
dean.arts@concordia.ab.ca



DR. EDGAR SCHMIDT

Dean of Education

(780) 479-9277
dean.education@concordia.ab.ca



DR. ROSSITZA MARINOVA

Dean of Graduate Studies

(780) 378-8430
dean.graduatestudies@concordia.ab.ca



DR. ALISON YACYSHYN

Dean of Management

(780) 413-7811
management@concordia.ab.ca



DR. PATRICK KAMAU

Dean of Science

(780) 479-9261
dean.science@concordia.ab.ca



DR. VALERIE HENITIUK

Vice-President, Academic and Provost

(780) 479-9384
vpacademic@concordia.ab.ca

STUDENT LIFE AND LEARNING



DR. BARBARA VAN INGEN

Vice-President, Student Life and Learning

(780) 479-9289

vpsll@concordia.ab.ca

Welcome to the CUE community! The primary focus of our Student Life and Learning department is YOU. We want students to feel a sense of belonging and connectedness, as these are essential to deep and engaged learning. We want to maximize your potential, and offer support and resources that you will learn more about in this Survival Guide. In addition to overseeing Student Life and Learning, the VP receives student concerns and complaints, and helps facilitate resolution, including mediating conflicts. Feel free to contact her with any questions or concerns.



KEELY CRONIN

Director, Student Life and Learning

keely.cronin@concordia.ab.ca

The Director helps coordinate our office and is a resource to help every student navigate all aspects of campus life. If you have any questions or concerns or would like to get involved more on campus during your time at CUE, please do not hesitate to reach out to her.



CHELSEY MCLEOD

Assistant Director, Student Life and Learning

(780) 479-9230

chelsey.mcleod@concordia.ab.ca

The Assistant Director of Student Life and Learning, focuses on connecting employers and community organizations with Concordia and our students, and collaborating with our Indigenous Knowledge Research Centre to provide experiential learning opportunities.



WENDY JENSEN

Administrative Assistant

(780) 479-9241

studentlife@concordia.ab.ca

The administrative assistant offers support to anyone seeking help connecting to student services at CUE. In general, the administrative assistant:

- Assists with student inquiries
- Provides reception to Student Life and Learning Services
- Assists with Learning Accommodation Services

DEPARTMENT DIRECTORY

PILLAR AGUILAR

Learning Accommodations Advisor

(780) 479-9392

learningaccommodations@concordia.ab.ca

NICOLE HOUGHTALING

Campus Wellness Coordinator

(780) 479-9297

nicole.houghtaling@concordia.ab.ca

wellness@concordia.ab.ca

MATTHEW MOL

*Learning Accommodations
Exam Coordinator*

(780) 479-9249

matthew.mol@concordia.ab.ca

WILLIAM LOGAN

Housing Services Coordinator

residence@concordia.ab.ca

JANET KLIPPENSTEIN

Learning Services Coordinator

(780) 491-6854

learningservices@concordia.ab.ca

SHANNON COYNE

Career Services

careerservices@concordia.ab.ca

CAROLINE BELANGER

Campus Counsellor

(780) 479-9241

caroline.belanger@concordia.ab.ca

studentlife@concordia.ab.ca

MELISSA FORTUIN

Campus Counsellor

(780) 479-9243

melissa.fortuin@concordia.ab.ca

CAMPUS FOOD BANK

foodbank@concordia.ab.ca

LEARNING ACCOMMODATIONS

The Learning Accommodations Advisor works with students with learning and physical and mental challenges and disabilities to accommodate the learning needs of students. This can include exam accommodations, assistive technology, and access to learning supports.

LEARNING SERVICES

The Learning Services Advisor provides support to students in the form of academic strategies, while also managing CUE's tutoring services and Writing Centre.

THE WRITING CENTRE

The Writing Advisor meets with students to consult about all aspects of their writing including grammar, thesis statement development, research and citation, and effective paper writing. For more information, please see: concordia.ab.ca/student-life/learning-services

TUTORING SERVICES AND REGISTRY

Tutoring Services provides up to five hours of free one-on-one tutoring per semester in a variety of subjects. If you need additional time with a tutor beyond your free five hours a semester, you can book appointments through the Tutor Registry. Note that students are responsible for payment arrangements directly with their tutor. For more information, please see: concordia.ab.ca/student-services/student-life-learning/learning-services/tutoring-and-registry

ACADEMIC STRATEGIST

Book an appointment with an Academic Strategist to explore your learning strengths, make the most of your time and effort, and anything else related to your learning.

WELLNESS

CUE is committed to promoting health and wellness to the entire CUE community. As such, we offer a variety of events, activities, campaigns, workshops, and other exciting initiatives throughout the year focusing on wellness. Check out our website concordia.ab.ca/cue-wellness and events calendar concordia.ab.ca/events to find out more. Check out the CUE Wellness Resource Booklet by visiting: concordia.ab.ca/cue-wellness

CAREER SERVICES

At CUE, you can access career services support at every step in your degree. Services include:

- Career advising and coaching
- Resume and cover letter reviews
- LinkedIn profile reviews
- Job search navigation and support
- Mock interviews
- Identifying employment scams in Canada
- General consultations about career questions
- Workshops
- Networking and employer events
- Virtual career fairs
- Career connections job board

COUNSELLING

Concordia offers free, confidential counselling services to all current students. Students come to counselling for a variety of reasons including, but not limited to, school stress, depression, anxiety, family and relationship issues, and self-esteem issues. Whatever may be troubling you, a Student Life Counsellor is here for you. You will be treated with respect and empathy in a safe and inclusive space. Please do not hesitate to reach out and connect with your counsellor. For more information visit concordia.ab.ca/counselling-services

PEER SUPPORT PROGRAM

Our Peer Support Program is CUE's initiative to foster and strengthen the community of support among students. The program provides students with a confidential and safe space to talk about their problems with another peer and offers referrals to campus and community services.

PEER SUPPORT

- Available for 1 on 1 confidential support
- Trained supporters, reflective listening
- Talk about any problems or challenge you are experiencing
- Offers referrals to CUE or other community services

PEER COACHES

- Groups of incoming students placed in cohorts with meetings facilitated by a trained peer coach (your coach will reach out directly to provide contact info).
- Help to connect you with CUE resources and highlight opportunities for engagement.
- Help you adapt to life as a CUE student.

PEER WELLNESS

- CUE Wellness Embassadors
- Offers wellness events, activities, workshops, and other exciting initiatives throughout the year.
- Provides wellness-related resources

**6 Student Volunteer
4 Different programs
of study
10k interests
24+ hours of training
100% there for YOU**

HOUSING SERVICES

We believe in the power of the residence life experience and our students do too! Please take your time exploring our website and see why thousands of students have called Concordia University of Edmonton home! Our team works with our residents to build dynamic communities that inspire learning, community building, and development! You will walk into Residence Life starting a new journey and leave with lifelong friendships, academic success, and a sense of belonging. Welcome to Residence Life! Don't just take our word for it, though! Research in higher education shows that students who live in residence often have a higher GPA and significantly higher rate of returning to studies in the next year!

Students looking for off-campus housing will benefit from our partnership with Places4Students, a fully online housing listings platform. Full information about all the support our Housing team provides can be found at concordia.ab.ca/residence

CAMPUS FOOD BANK

Asking for help reveals strength, not weakness. University is often hard enough without having to worry about where your next meal is coming from. If you find yourself short of resources to purchase food, or other essentials, please reach out to CUE's food bank for temporary assistance. Our campus food bank can also help connect you with other resources for ongoing support. Please email foodbank@concordia.ab.ca

**IF YOU ARE IN
CRISIS, PLEASE
CONSIDER THE
FOLLOWING
OPTIONS:**

**In case of an
emergency, call 911**

Not sure who
to contact?

Call the Canadian
Mental Health
Association
(CMHA), at **211**.

Edmonton Distress
Line: **780-482-4357**

Crisis Text Line:
686868

Kids Help Phone:
1-800-668-6868

Mental Health
Help Line: Toll-free
1 (877) 303-2642

REGISTRAR'S OFFICE

ONLINE SERVICES

Online Services for students provides the following services:

- Online course selector
- Your timetable
- Your booklist
- Program progress reports
- Your courses and grades
- Major/minor changes
- Verification of enrolment
- Transcript

REGISTRAR'S OFFICE

(780) 479-9250

registrar@concordia.ab.ca

STUDENT ID CARDS

Your CUE ID card is your “one card” for your university journey. You will need your CUE ID card to:

- Borrow and use materials from the library and other NEOS libraries (i.e. U of A libraries).
- Claim grant cheques from Student Accounts.
- Access your student information.
- Verify your right to use campus facilities or to participate in campus events.
- Use campus photocopiers. To do this, go to the campus bookstore and put money on your ID card.
- Scan upon entering campus as part of campus-wide COVID-19 protocols.

HAVE YOU MISPLACED YOUR ID CARD?

Check with staff at the Registrar's office. If the card cannot be located, you can request that your card be replaced. Replacement cards cost \$15 and can be paid for at Student Accounts.

REGISTRATION

Registration Advisors are here to help answer any questions you have regarding your program of studies at CUE. Registration Advisors can be found in the Student and Enrolment Services Office. Speak to a Registration Advisor about:

- Course selection
- Graduation requirements
- Academic policies
- Student ID cards
- Adding or dropping courses
- Degree program requirements

STUDENT ACCOUNTS AND ADMISSIONS

STUDENT ACCOUNTS

Pay your student account through your bank or credit union:

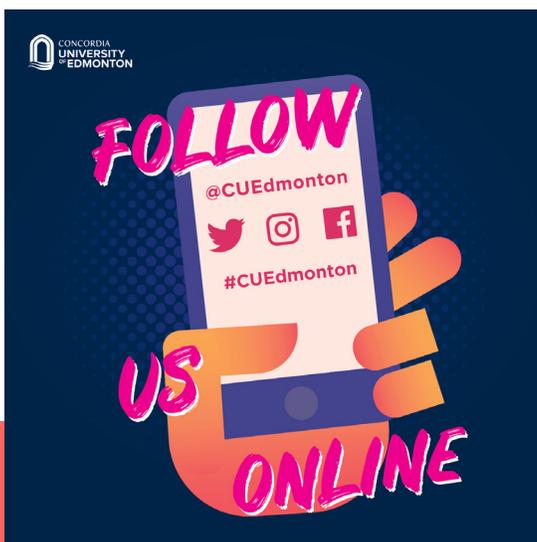
1. Your Statement of Account can be accessed through online services for students under My Account.
2. Tuition and Fees are due the first day of class and can be paid at the Student Accounts Office during normal office hours by cash, cheque, money order, or debit.
 - Fees can also be paid through your bank by setting up CUE as a biller and using your six-digit ID number as your account number.
 - Credit card payments for tuition can be made through PlastiQ by accessing online student services through CUE's website: www.onlineservices.concordia.ab.ca or www.plastiq.com. Processing fees apply. CUE's Student Accounts office does not accept credit cards for tuition and fees.
 - Please allow 5– 6 days for your credit card payment to be receipted to your account.
3. Financial Deadlines are located on the tuition and fee page on our website: concordia.ab.ca/tuition-fees.
 - There are no reductions for individual courses dropped after census day.
4. If you require a printed copy of your statement of account or have questions regarding your account. Please email: studentaccounts@concordia.ab.ca or come to the Student Accounts Office.

STUDENT ACCOUNTS

studentaccounts@concordia.ab.ca

ADMISSIONS

What program are you interested in? Visit Admissions to check program requirements, application process, and to look at all the possibilities. We are here to help you.



FINANCIAL AID AND AWARDS



MARGIE SCHOEPP

Financial Aid and Awards Coordinator, Student and Enrolment Services

(780) 479-9220

finaid@concordia.ab.ca



LYNNE GILLINGHAM

Financial Aid Advisor

(780) 479-9277

finaid@concordia.ab.ca



JENNIFER ANDERSON

Financial Aid Advisor

(780) 491-6876

finaid@concordia.ab.ca

FINANCIAL AID ADVISORS

CUE's Financial Aid Advisors meet with both new and returning students to provide information, assistance, and guidance regarding:

- Federal and provincial student loan programs
- Entrance and exit counseling for student loans
- CUE's scholarship and bursary programs
- External scholarship and bursary programs
- CUE's emergency loan program
- Budgeting and money management

For more information, or to book an appointment, visit the Financial Aid and Awards website: concordia.ab.ca/student-services/financial-aid

SOME IMPORTANT DEADLINES

Bursary Program

October 15 (Fall)

February 1 (Winter)

General Awards Program

January 15

INTERNATIONAL OFFICE



DR. MANFRED KREPSKY ZEUCH

*Vice-President External Affairs
and International Relations*

(780) 479-9329

vpinternational@concordia.ab.ca

- Develops relationships with universities overseas so that CUE can welcome international students on campus and send local students out to experience adventures in studying abroad.



AMANDA THORSON

Manager, International Relations

(780) 479-9351

amanda.thorson@concordia.ab.ca

international@concordia.ab.ca

Please contact Amanda if you are:

- An exchange or visiting student with questions about life at CUE or in Edmonton.
- Interested in study abroad opportunities.
- Interested in learning more about our international partner universities.
- If you are applying for a visa and you need help.



NANCY KASELE

International Student Advisor

nancy.kasele@concordia.ab.ca

international@concordia.ab.ca

Please contact Nancy if you are:

- An international student with questions about life at CUE or in Edmonton.
- Interested in volunteering with the International Office.
- Interested in participating or attending student events, info sessions, and other student engagement initiatives.
- Have questions, feedback, or suggestions related to international student life on campus.

THE INTERNATIONAL OFFICE

- Greets and supports international students
- Helps students travel through study abroad exchange opportunities
- Offers English language programs
- Offers Chinese language and China Studies programs through the Centre for Chinese Studies. The International Office is comprised of a group of people who are passionate about internationalization. Please free to drop in and meet us! We are happy to answer questions, provide support or advice, help you with a study abroad or visa application or just have a chat. You can also visit our webpage to learn more: concordia.ab.ca/international

LIBRARY

CUE Library has an extensive collection of print and electronic resources and a variety of services and facilities to support academic programs (concordia.ab.ca/library). Note that you will need your student ID card for entry into the library.

WHAT CAN THE LIBRARY STAFF HELP YOU WITH?

- Understanding citations and essay formatting
- Developing your research skills
- Finding and borrowing library materials
- Accessing the library's electronic resources

CIRCULATION SERVICES

Use your student ID card to borrow items from the library, or to request items from any NEOS library and have them delivered to CUE at absolutely no cost. Circulation staff can help you to renew items you've already got checked out and answer any questions you may have about loan periods, recall notices, and fines.

INFORMATION SERVICES

Whether it's locating a book, searching an electronic resource or formatting a bibliography, the experienced staff at CUE's Library Information Desk can provide you with sound research advice.

LIBRARY CATALOGUE AND DATABASES

CUE's library catalogue and numerous databases provide students with access to an impressive array of physical and electronic resources, including books, e-books, scholarly journal articles, DVDs, CDs, streaming videos, and music. Additionally, electronic sources can be accessed from home with your library barcode and PIN.

L-PASS

The Lpass (Library Pass) provides students with free access to all of Edmonton Public Library's services as well as all of EPL's physical and electronic materials. To register for your free Lpass, visit: library.concordia.ab.ca/lpass. For more information about library hours, loan periods, services, and policies visit library.concordia.ab.ca.

SOCIAL MEDIA

Connect with CUE Library and learn about library-relevant events, news, and campus information (concordia.ab.ca/library/about/social-media/).

HOW YOU CAN GET HELP FROM THE LIBRARY

IN PERSON:

Library Service Desk

TEXT:

(780) 800-7330

CHAT ONLINE:

concordia.ab.ca/library

EMAIL:

library@concordia.ab.ca

CALL:

(780) 479-9338

THE CONCORDIA COMMITMENT

WHAT IS THE CONCORDIA COMMITMENT?

This one-of-a-kind program provides additional support from Student Life and Learning throughout your studies to help you achieve academic and career success. The Commitment helps you get the most out of everything that CUE has to offer from the first semester to beyond graduation.

- If you complete all requirements of the CUE Commitment program, have a 2.3 GPA at graduation, and do not secure career-related employment within 6 months of graduation, or move on to a professional program or graduate studies, you are eligible to return for an extra year of undergraduate classes for FREE.

For more information visit: concordia.ab.ca/cuecommitment



CONCORDIA STUDENTS' ASSOCIATION

CONCORDIA STUDENTS' ASSOCIATION

All students registered in an undergraduate degree program at CUE are members of the Concordia Students' Association (CSA) and are governed by their by-laws and policies. The elected CSA Executive Council (EC) represents students' interests to the university and the greater community, while the General Council provides governance and oversight. The EC also administers student clubs, organizes special activities, and provides student services. Watch your student email account and the bulletin boards for more information about your Concordia Students' Association.

The CSA hears students' needs and concerns, and advocates for student rights to the administration of Concordia as well as all levels of government.

CSA GENERAL COUNCILLORS

The General Council (GC) is the highest governing body of the CSA. There are five General Councillors elected from the different faculties at CUE. Each faculty representative is also each the president of their faculty union. The five Executive Councillors also sit on the GC and a student- at-large is elected to represent Athletics. The GC establishes oversight and accountability of the CSA to students. Go out and meet your General Councillors!

- Arts Representative: cas@student.concordia.ab.ca
- Management Representative: cmc@student.concordia.ab.ca
- Science Representative: css@student.concordia.ab.ca
- Education Representative: ess@student.concordia.ab.ca
- Environmental Health Representative: ehsu@student.concordia.ab.ca

BEHIND THE BLUE DOOR

Want to know more about the CSA and what we do, get involved, or ask questions? Come and find us through "The Blue Door" in Alumni Hall in A207. Behind the Blue Door you'll find all of our CSA executive offices, our General Council desk, and the students that work behind the scenes to make the CSA possible.

Visit www.ourcsa.ca for more information about the CSA, or to find out when your General Council is meeting. All members are allowed to observe the meetings with notice. You can also check out all of the awesome opportunities and events your CSA has planned for you.

Have concerns about student supports, campus services and opportunities, or anything pertaining to the student experience at CUE? Please email csapresident@student.concordia.ab.ca with all questions, concerns, and feedback!

CSA EVENTS

Throughout the year, your CSA holds tons of events for students, ranging from beer gardens, parties, and pub crawls to mental wellness, Thunder Athletics, and cultural events!

Check out ourcsa.ca for all upcoming events, photos, and the CSA's calendar. If you want to be a CSA volunteer or a Peer-Support Team member, please email csavpstudentlife@student.concordia.ab.ca for more information.

Have an event idea that's not included in our calendar? Email csavpstudentlife@student.concordia.ab.ca to fill out an Event Form to make your idea come to life on campus.

JOIN A CLUB

Want to join one of CSA's exciting clubs or get involved with your Faculty's Students' Union? Joining a club on campus is one of the most beneficial and exciting experiences for students. Club Fair is held in the beginning of September, where students have the opportunity to ask questions, join clubs, and get involved! For a complete list of the Clubs and Unions on campus, go to ourcsa.ca! Don't see a club or union that appeals to you? Start your journey to form a new club on campus today by emailing csavpacademic@student.concordia.ab.ca!

CSA SOCIAL MEDIA

Want to see your event photos, community posts, and updates? Follow the Concordia Students' Association (CSA) on Facebook, Instagram [@ourcsa](https://www.instagram.com/ourcsa), and Twitter [@CUE_CSA](https://twitter.com/CUE_CSA)!

THE BOLT NEWS

The Bolt News is your student newspaper. Check them out online at theboltnews.com or pick up a copy around campus. Do you want to write for the Bolt? We want you to be a part of our team! Email resumes and writing samples to csabolt@student.concordia.ab.ca.



STUDENT HEALTH AND DENTAL PLAN

Your CSA Student Benefit Plan includes coverage for:

- Prescription Drugs
- Paramedical Practitioners
- Emergency Travel Insurance
- Accidental Death and Dismemberment
- Vision Care
- Dental
- Tutorial

For more information about your student plan visit: mystudentplan.ca/csa

How much will the plan cost?

The Student Benefits Plan costs \$300 annually, billed with tuition charges, for supplemental health and dental coverage. The Student Plan covers you from September 1 through to August 31.

When does my coverage begin?

New eligible students will be added to the plan automatically during the first 25 days of each semester.

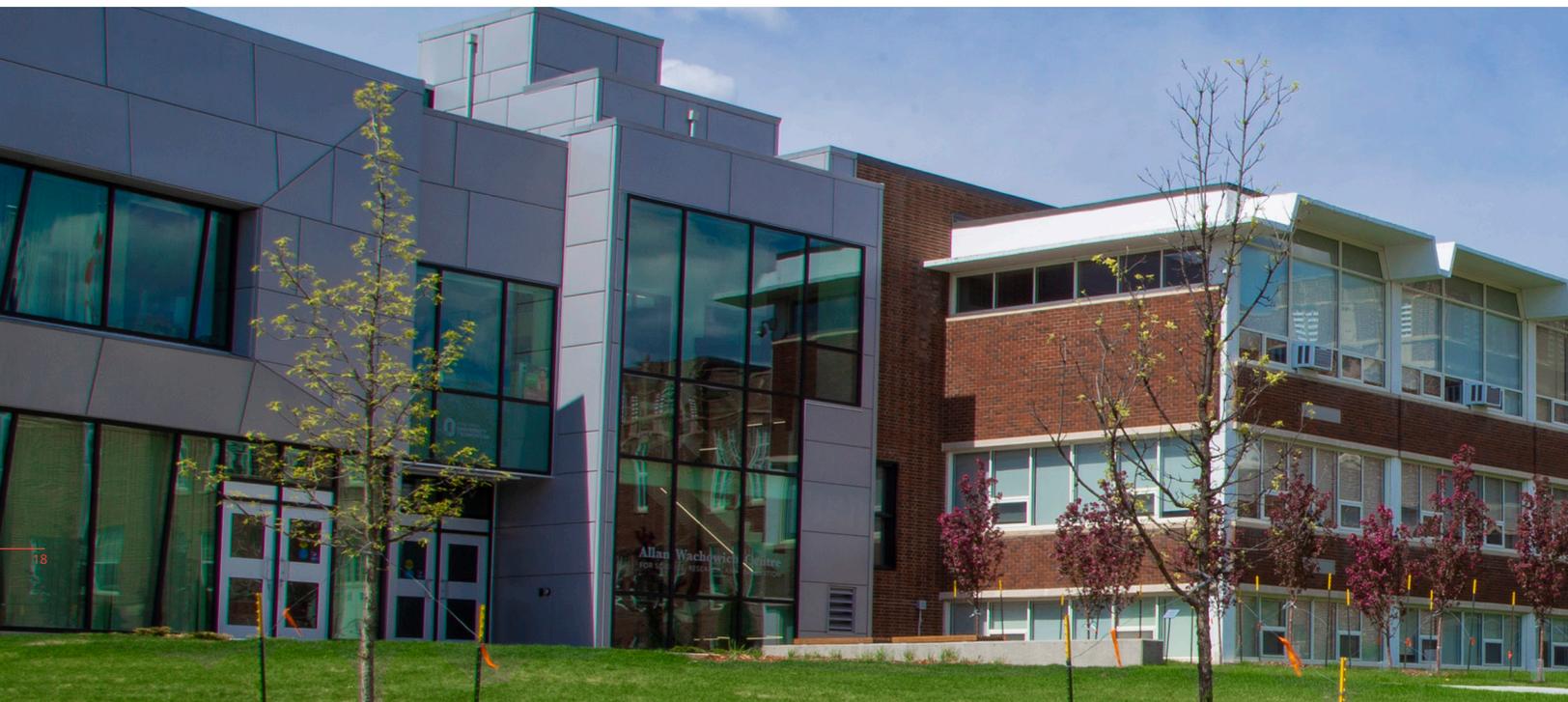
What if I already have health and dental coverage?

If you have a comparable insurance coverage you may apply to waive health and/or dental coverage provided by the CSA Student Benefits Plan. You can also coordinate coverage from your existing plan with CSA Student Benefits Plan. Each student is given one opportunity to waive benefits under the plan each year. All opt-out requests must be completed online via the benefit plan website: mystudentplan.ca/csa/opt-out-form and received by the deadline posted online. Approval of the opt-out request will result in the plan fee being credited to your student account [opt out dates: September 20 (Fall), January 20 (Winter), May 20 (Spring)]. Please note that International Students are unable to opt-out.

Can I add my family to the Student Benefit Plan?

Students will have one opportunity to purchase family coverage for your spouse and/or dependent(s) by completing an application form and by supplying applicable fees by the assigned deadline each year.

NOTE: If the Student Benefits office is closed, please email concordioplan@mystudentplan.ca.



GRADUATE STUDENTS' ASSOCIATION

GRADUATE STUDENTS' ASSOCIATION

The Graduate Student Association (GSA) is the voice of the graduate student body at CUE. We are committed to representing your interests and promoting your academic and general welfare. The GSA is based on honest and genuine student advocacy, and we encourage open collaboration and discussion for the utmost transparency. We are here to make your overall graduate school experience productive and positive!

GSA EXECUTIVE COUNCIL CONTACT INFORMATION

- GSA President: gsapresident@student.concordia.ab.ca
- Vice-President Academic: gsavpacademicaffairs@student.concordia.ab.ca
- Vice-President Finance and Services: gsavpfinance@student.concordia.ab.ca
- Vice-President Student Life: gsavpstudentlife@student.concordia.ab.ca

Visit concordiagsa.com for more information about your GSA.



INDIGENOUS KNOWLEDGE AND RESEARCH CENTRE



DANIELLE POWDER

(780) 479-9394

danielle.powder@concordia.ab.ca

The Manager of the Indigenous Knowledge and Research Centre oversees the day-to-day operations of the Indigenous Knowledge and Research Centre, including the delivery of services for Indigenous students, working closely with CUE's Elders Council to facilitate traditional supports, and the coordination, facilitation and dissemination of research. The Indigenous Knowledge and Research Centre provides an environment that encourages full access, participation and success for Indigenous students.

INDIGENOUS KNOWLEDGE AND RESEARCH CENTRE

In recognition of CUE being located on Treaty lands and its role in reconciliation, the university has a complete and inclusive centre directed at providing for the needs of Indigenous students.

The Indigenous Knowledge and Research Centre (IKRC) connects self-declared Indigenous and non-Indigenous students with social and scientific research opportunities. It also allows students to engage in research collaborations with key industry and community partners. The inclusive Indigenous Centre houses:

- A Resource and Reference Centre.
- Space for learners to access Indigenous leaders and community members for counsel, mentoring, advice, and guidance.
- Formal and informal meeting and gathering spaces for the sharing of cultural training sessions for all students, faculty and staff.
- A Ceremonial and Cultural space for smudging, pipe ceremonies, celebrations, and feasts.

WHAT ARE SOME OTHER WAYS I CAN GET IN TOUCH WITH THE IKRC?

- All general inquiries can be emailed to indigenous@concordia.ab.ca
- By phone at 780-479-9394 (cell: 780-862-1746)
- By Google Hangout (can be scheduled by email)
- By commenting or messaging in our closed Facebook group
- If you are looking to be connected for social purposes, please join our IKRC group chat on WhatsApp (third party app that can be downloaded through your app store)

CAMPUS LIFE

SPIRITUAL LIFE

CUE is an inclusive and welcoming campus. The multi-purpose faith room, across from the main entrance in Schwermann Hall, is for the use of all students and staff for private prayer and meditations. Watch for special events, presentations, and guest speakers throughout the year!

PARKING INFORMATION

All cars MUST display permits. The parking dispensers located in the campus parking lots accept exact change, VISA, MC, and AMEX. Parking is enforced days, evenings, and weekends. Illegal parking fines start at \$75.00 (\$50 if paid within 7 days).

To purchase a Tegler scramble parking pass visit: concordia.preciseparklink.ca. Please note: For the 2021/22 academic year, there are a very limited number of Student Parking Passes available due to construction activity.

Parking is available at the EXPO Centre across the road. Unreserved parking passes are available at the CUE Bookstore. They are sold on a first-come, first-served basis.

There is short term residential parking around campus. Please pay close attention to the posted time restrictions as the City of Edmonton Bylaw Officers strictly enforce parking restrictions on the residential streets around CUE. Please also remember to demonstrate respect to our neighbours and community.

Students with mobility challenges should contact the Learning Accommodations office for information about on-campus parking options.

More information can be found at concordia.ab.ca/parking

CAMPUS MAP

For an interactive map of campus visit: concordia.ab.ca/about/campus-map

FIRST AID

For injury or illness on campus, immediately contact Security. All security personnel are trained in first aid response and have access to a first aid recovery room. CUE has two AED's, one located in the Tegler Centre the other in the Ralph King Athletic Centre.

CAMPUS SECURITY

CAMPUS SECURITY



ANDREW STERNE
*Director,
Custodial and Security Services*

Security staff are not police officers, consequently, they do not have the same authorities or powers. The role of the security staff is to:

- Provide information and general assistance to the campus community.
- Patrol and monitor the campus for security and safety issues.
- Report suspicious, hazardous, or inappropriate conditions or activities to the proper authority.
- Log all unusual incidents for future reference.
- Control and monitor building and restricted area access.
- Provide emergency first aid service.
- Expedite, assist, and supplement the services of external emergency response agencies.

CAMPUS SECURITY ON CALL 24 HOURS A DAY

(780) 479- 8761 (5555 from an internal phone)

concordia.ab.ca/campus-services/security

PROTECT YOURSELF AND YOUR BELONGINGS

- Never leave your valuables, laptop, tablet, smart phone, package, purse, or wallet unattended. That quick walk to the coffee kiosk or washroom is all the time it takes to lose your valuables.
- Always keep expensive items on your person. Better yet, don't bring these articles to campus unless absolutely necessary.
- Always lock your vehicles and store valuables in the trunk or out of sight.
- Lock bicycles with a good quality lock.
- Walk with a friend or call Campus Security to escort you when leaving campus buildings late at night.
- Know your surroundings and keep in mind the potential dangers

BEHAVIOURAL SUPPORT AND INTERVENTION TEAM

The Behavioural Support and Intervention Team (BSIT) works to maintain a healthy and safe campus environment by responding to students who may be struggling. The team's function is to receive reports about individuals exhibiting troubling behaviours, to assemble information from across campus departments, and to determine appropriate responses. Information on this team can be found on our website (concordia.ab.ca/campus-services/security/behavioural-support-and-intervention-team/).

Every individual in our community of students, faculty, and staff shares a responsibility for observing and reporting endangering behaviours. You are doing the right thing in reporting your concerns, both to help the individual whose behaviour is problematic and to protect the safety of the campus. By alerting the appropriate campus representatives you are not deciding but empowering BSIT to intervene in order to assist the individual and protect the campus.

Recognizing Persons in Distress

- Troubling behaviour causes us to feel alarmed, upset, or worried for a person's well-being
- Threatening behaviour leaves us feeling frightened and in fear for our safety or that of others

Endangering Behaviours

- Attempted suicide or expression of suicidal intent
- Self-injurious behaviour, which are deliberate acts or expressions of intent to harm one's body.
- Verbal or written threats to people or property
- Behaviour that is odd, eccentric, dramatic, erratic, or anxious
- Alcohol and drug abuse, among others

If you feel an immediate threat of self-harm or harm to others: Call the Edmonton Police at 911 then call Campus Security at (780) 479-8761.

If NO immediate threat of self-harm or harm to others:

Submit a BSIT Incident Report Form from Student and Enrolment Services, Plant Operations, Counselling Services, and Human Resources offices or find online: concordia.ab.ca/campus-services/security/behavioural-support-and-intervention-team/incident-report/

BOOKSTORE

At the CUE Bookstore students can purchase required textbooks, lab materials, monthly ETS passes, annual parking passes for Northlands, Concordia wear, event tickets, and school supplies. Students can also add money to their ID cards for using campus photocopiers, printers and top up their balance. The Bookstore accepts cash, debit, VISA, MC, and AMEX (credit card holder must be present).

Book returns will be accepted only within 10 days of the purchase date (2 days for Spring and Summer session); a 10% restocking charge applies.

Book Buyback will be conducted at the end of Fall and at the end of Winter Semester. The dates will be announced if this will be proceeding with COVID-19 protocols. Textbooks can also be purchased online under Online Services.

NEW SERVICE AVAILABLE! You can now purchase your textbooks online and have them shipped directly to you or arrange for pickup at the CUE bookstore.

CUE BOOKSTORE

(780)479-9332

bookstore@concordia.ab.ca

concordia.ab.ca/bookstore

CAMPUS RECREATION

NOTICE

All Facilities (gymnasium, fitness centre, and locker rooms) will be closed until further notice. Recreation classes this semester are virtual. Stay up to date with classes and timings on the CUE events calendar and at gothunder.ca

Questions? Contact the Director of Athletics and Recreation Joel Mrak: joel.mrak@concordia.ab.ca

CONCORDIA'S THUNDER ATHLETICS

The Thunder Athletics Department is a member of the Alberta Colleges Athletics Conference (ACAC) and the Canadian Collegiate Athletic Association (CCAA). CUE teams participate in the following sports:

- Badminton – Men's and Women's
- Ice Hockey – Men's
- Basketball – Men's and Women's
- Indoor Track – Men's and Women's
- Cross Country Running – Men's and Women's
- Soccer – Men's and Women's
- Curling – Men's and Women's
- Volleyball – Men's and Women's
- Golf – Men's and Women's



SOCIAL MEDIA

facebook.com/CUEthunder
instagram.com/cue_athletics
twitter.com/CUE_Athletics

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