



CUE LIBRARY RE-OPENING

CUE Library will reopen on Monday, August 17, 2020.

Maintaining the safety of CUE students, instructors and staff while providing excellent library services, collections and spaces is our highest priority at CUE Library.

CUE Library's fall 2020 services have been developed in compliance with:

- Alberta Public Health Orders, Amendments and Exemptions
- Post-Secondary Institutions Sector Guidelines and Guidance for Libraries
- CUE's Institutional Re-Opening Plans
- CUE's Protocols for On-Campus Attendance

Community service expectations and comfort levels are changing. This plan will change in response to feedback from CUE community members.

Contact Dan Mirau, CUE Library Director, at dan.mirau@concordia.ab.ca or call 780-491-5009 to provide feedback.

Summer Semester Hours

August 17 - 30, 2020

- Monday - Friday: 8:30 am - 4:30 pm (In-Person & Virtual)
- Saturday - Sunday: Closed

Fall Semester Hours

Our fall semester hours begin Monday, August 31, 2020.



Virtual Library Services:

Monday - Friday 8:30 am - 8:30 pm

Saturday: 10:00 am - 4:00 pm

Sunday: 1:00 pm - 6:00 pm

<https://concordia.ab.ca/library/help/ask-a-librarian/> 



Library Building Access & In-Person Services:

Monday - Friday 8:30 am - 4:30 pm

Saturday: 10:00 am - 4:00 pm

Sunday: 1:00 pm - 6:00 pm

What to Expect When Visiting

Library staff are here to help with research or citations. We can also answer any questions you may have about our services, collections, and spaces.

- Plexiglass barriers are installed at all service points
- Co-browsing monitors are set up at all service points
- Floor markers are added to ensure distancing at service waiting areas
- Books and other library items are isolated before they are returned to our shelves
- Directional signage and barriers are set up to establish proper distancing
- Disinfectant wipes and hand sanitizer are available at the Library Service Desk
- Study spots are physically distanced - our basement, 3rd floor, and bookable study rooms remain closed

Keep yourself and others safe, please try our virtual services first.
Only visit the library when necessary.

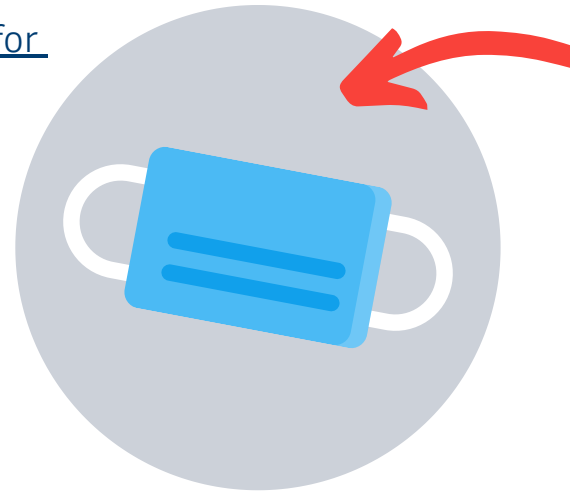


Help Keep Everyone Safe in the Library

Help keep everyone safe by [following CUE's Protocols for On-Campus Attendance](#).✳️

- Do not come to campus if you are feeling ill
- Keep 2 metres apart from others
- Wear a mask - it is mandatory
- Wash/sanitize your hands regularly
- Follow all directional signage

Only visit the library when necessary.



Library Study Space

To protect the health and safety of students, study space in the CUE Library building is limited.

- Our basement, 3rd floor, and bookable study rooms are closed at this time
- Please study alone in the library - no groupwork is permitted
- All library study spots have been physically distanced
- Securing a study spot is not guaranteed
- Please wipe down your study spot before using it - wipes are provided


IT Helpdesk & Drop-In Computers

IT Helpdesk services will be provided during CUE Library building hours.

- Computers stations will be available on a first-come, first-served basis
- All computer stations have been physically distanced
- Securing a computer station is not guaranteed
- Please wipe down your computer station before using it - wipes are provided


Physical Collection Access

We encourage all users to:

- Browse online through [the library catalogue](#) 
- Request and pick up library items by [placing holds](#) 

Please ask at the Library Service Desk if you need to browse for books in person.

Requesting & Picking Up Library Books (Placing Holds)

- Holds will only be filled for CUE instructors, students, and staff
- CUE instructors, students and staff can place holds on items from CUE Library
 - It is anticipated that after September 1st holds can be requested from NEOS Libraries (U of A, MacEwan, NorQuest, etc.)
- CUE borrowers can only pick up and return items at CUE Library
- Contactless borrowing options are available:
 - Try our [MeeScan self-check kiosk](#)
 - Download our [MeeScan app](#) 

Returning Library Items

- Please return items using our book return box, which is located just outside the library's main doors
- To protect the health and safety of borrowers and staff, returned items are isolated for 72 hours before they are checked in and re-shelved

Library Reserves & Chargers

- The physical reserves collection will not be available for the fall 2020 term
 - Chargers and cables will also not be available for the fall 2020 term

Do you have have questions about our re-opening?

Please contact us:

library@concordia.ab.ca

www.concordia.ab.ca/library (Online chat)

780 800 7330 (Text Message)

780 479 9338 (Voicemail)



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Library