

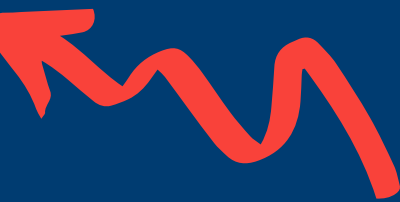
Welcome  
Students!



CONCORDIA  
UNIVERSITY  
OF EDMONTON

# CUE Library Information

Everything you need to know about CUE Library.



# We're here to help!



Dana



Meghan



Lynette



Victoria



Myrna



Jenna



JoAnne



Dan

## With Your Research

Whether you need help finding scholarly articles, statistics, or a particular ebook on your topic, library staff can help you to develop your research skills so you can find the resources you need.

## With Your Citations

Properly citing your sources can be a stressful experience. Library staff are here to help you learn how to cite your sources correctly.

# What students said about getting help from the library...

"My experience has always been exceptional and the staff has been very helpful."

- 2019, Student Satisfaction Survey

"The staff at the CUE library was amazing! I was always helped extremely well."

- 2019, Student Satisfaction Survey

"Very approachable, friendly, and helpful."

- 2019, Student Satisfaction Survey

"The staff are very friendly and helpful. They are always willing to help."

- 2019, Student Satisfaction Survey

"They've always answered my questions when I needed help. Keep up the great work!"

- 2019, Student Satisfaction Survey

"I think the library staff already exceed expectations. Give them a high five from me."

- 2018, Student Satisfaction Survey



Text message:  
780 800 7330

Online chat:  
<https://concordia.ab.ca/Library/help/ask-a-librarian/>

**Get answers  
and advice from  
library staff  
while you're at  
home!**

# Virtual library services

Our chat and text messaging services provide you with expert help without the need for you to come to the library in person.

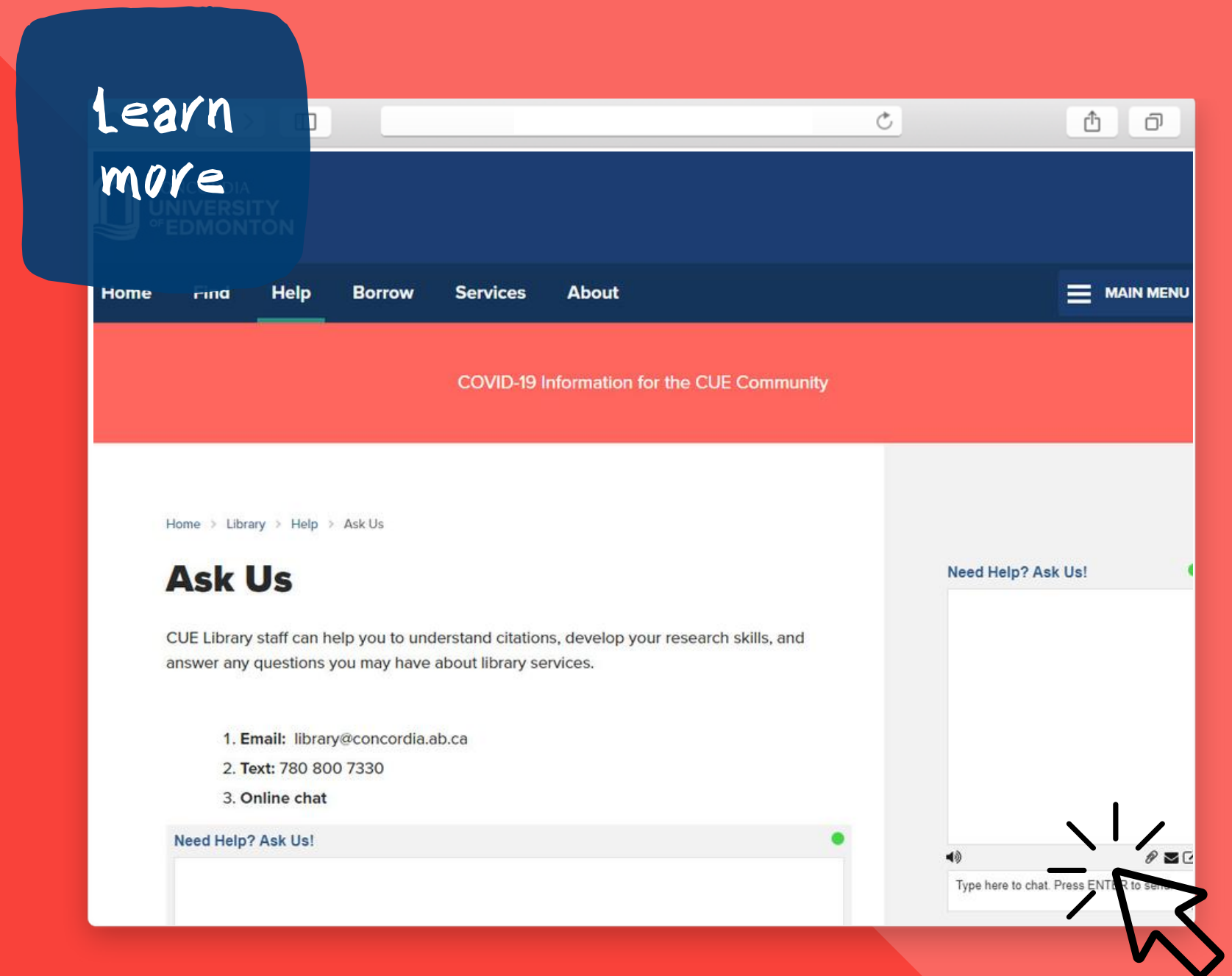
Mon - Fri: 8:30 am - 8:30 pm

Sat: 10:00 am - 4:00 pm

Sun: 1:00 pm - 6:00 pm

These hours begin on Monday, August 31, 2020.

Learn more: <https://concordia.ab.ca/library/help/ask-a-librarian/>



# In-person library services

Need help in person?

Help keep everyone safe by following CUE's Protocols for On-Campus Attendance.

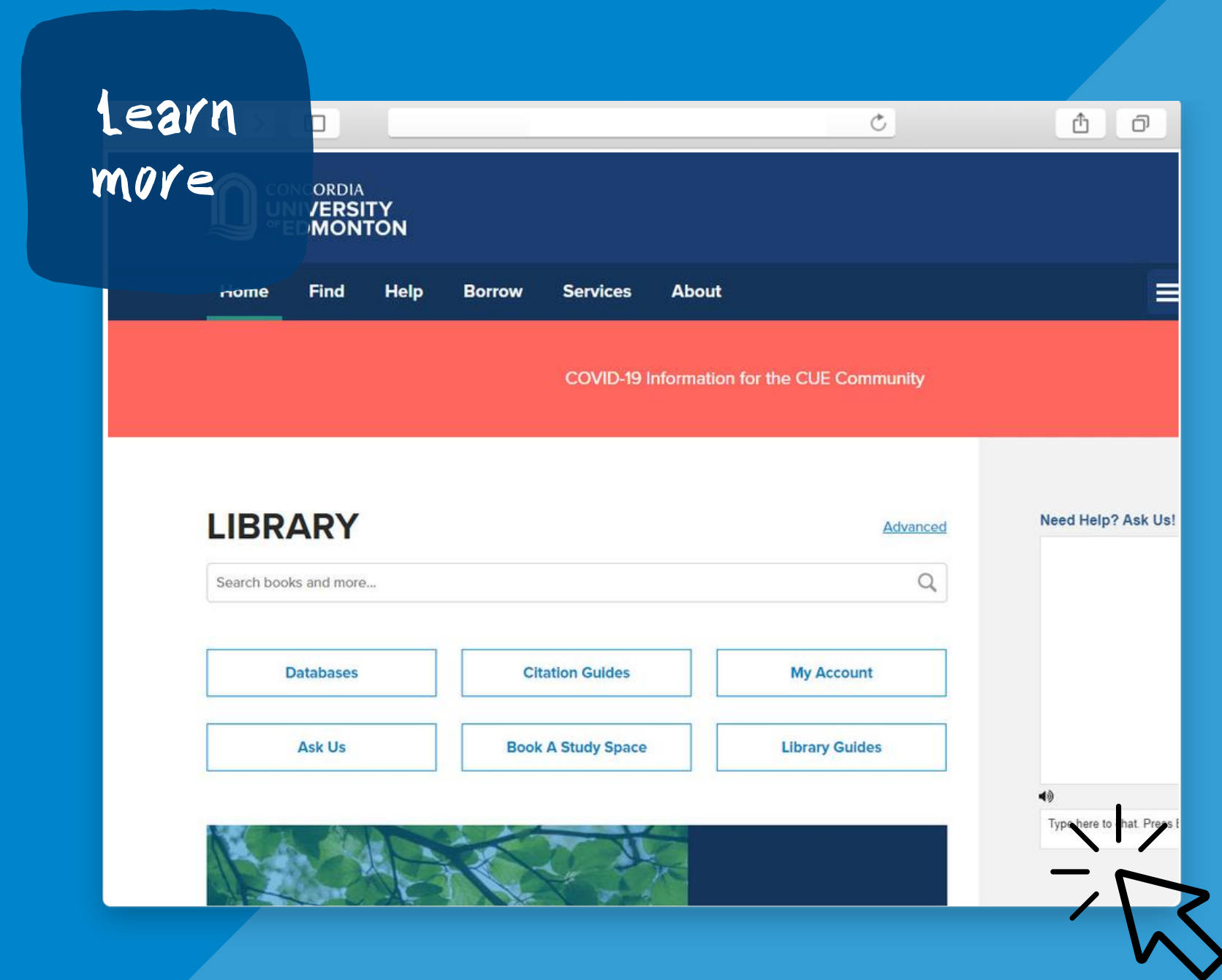
**Mon - Fri: 8:30 am - 4:30 pm**

**Sat: 10:00 am - 4:00 pm**

**Sun: 1:00 pm - 6:00 pm**

These hours begin on Monday, August 31, 2020.

Only visit the library when necessary.



Full details: <https://concordia.ab.ca/library/help/covid-19-cue-library-service-updates/>

# Your CUE ID card is your library card!

Use it to borrow from CUE Library

Use it to request items from other libraries\*

\* The availability of this service is dependant on the borrowing policies made by individual NEOS member libraries.

Have questions about your student ID card?

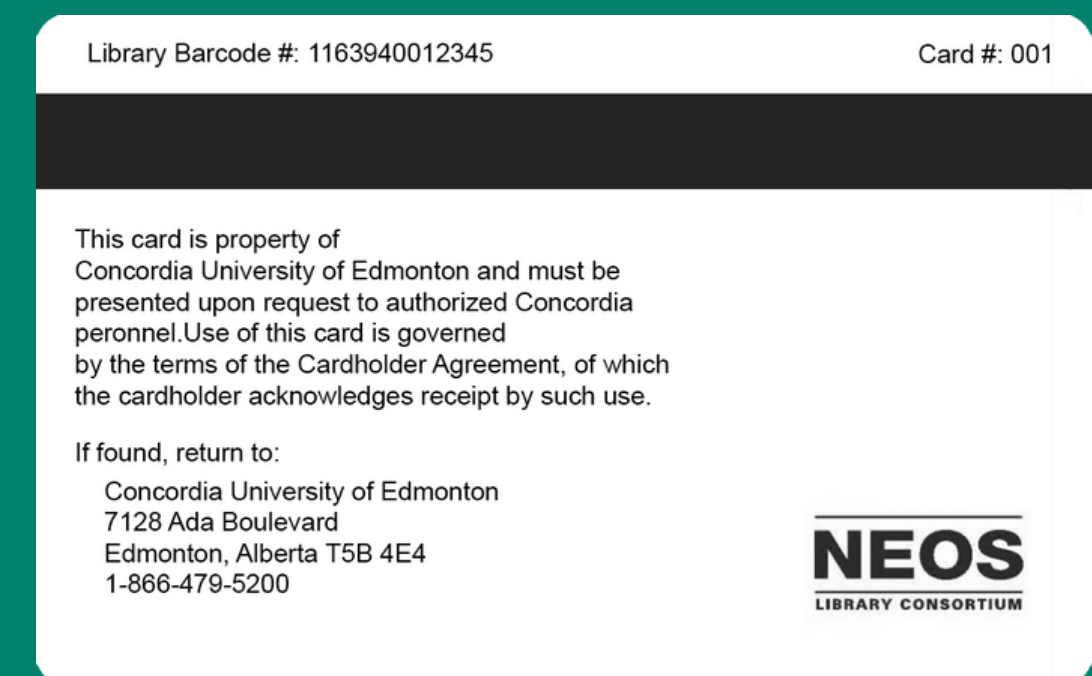
Contact CUE's Registrar Office:

<https://concordia.ab.ca/student-services/registrar/contact-us/>

Front



Back



# Your library barcode and PIN

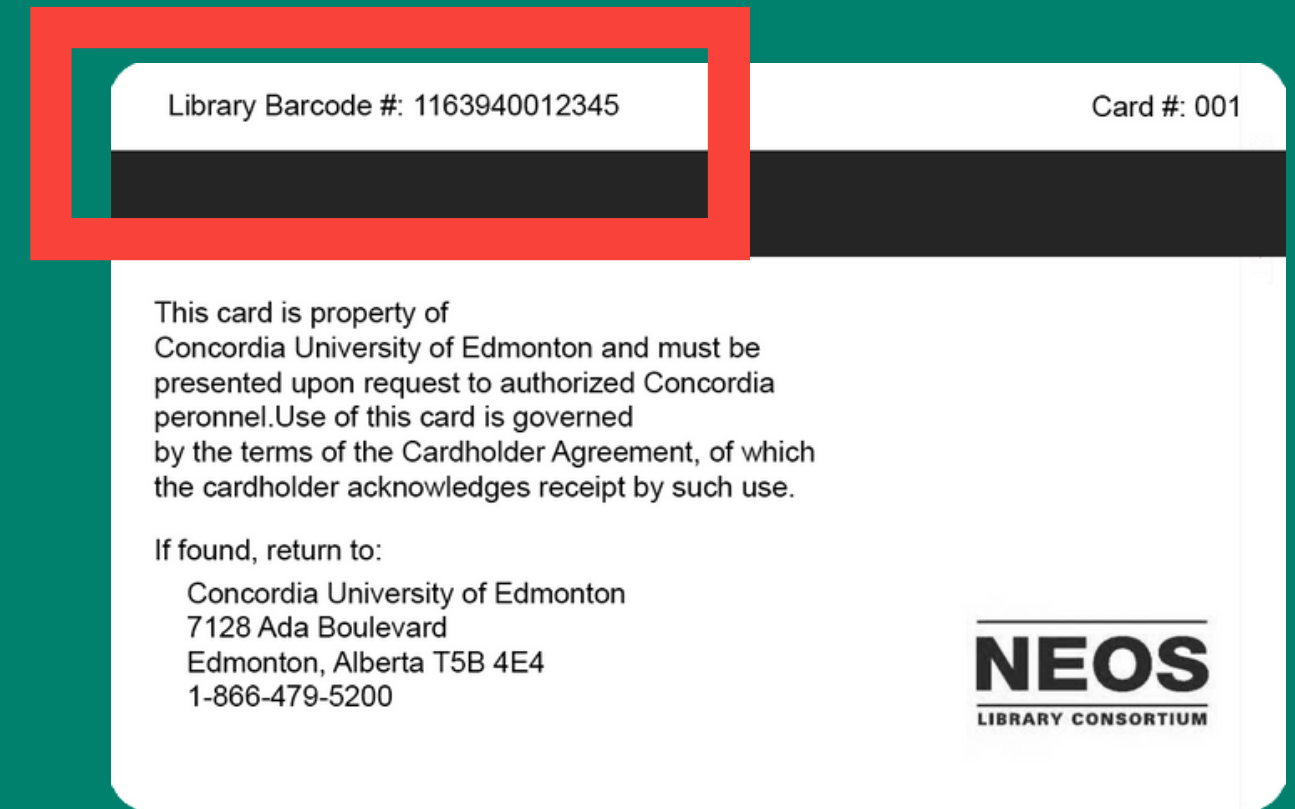
Use your library barcode and PIN to:

- **Request library books**
- **Request articles & ebook chapters from other libraries**
- **Register for an L-Pass to borrow from the Edmonton Public Library**
- **Login to your library "My Account"**

Find your library barcode on the back of your CUE ID card.

Don't know your library PIN? Retrieve it here: <http://catalogue.library.ualberta.ca/pin/>

- Double check that your 13-digit library barcode is typed in correctly
- Make sure to use your CUE email address.





# How are we keeping the library safe?

Only visit the library when necessary.



- Plexiglass barriers are installed at all service points
- Co-browsing monitors are set up at all service points
- Floor markers are added to ensure distancing at service waiting areas
- Books and other library items are isolated before they are returned to our shelves
- Directional signage and barriers are set up to establish proper distancing
- Disinfectant wipes and hand sanitizer are available at the Library Service Desk
- Physically distanced study spots - our basement, 3rd floor, and bookable study rooms remain closed

Full details: <https://concordia.ab.ca/library/help/covid-19-cue-library-service-updates/>

# We have contactless borrowing

## Try our MeeScan self-check kiosk

Located on the main floor of the library, this kiosk allows you to quickly and effortlessly checkout library materials using your CUE ID card.

## Download our MeeScan app

Borrow library materials by using the free MeeScan app on your phone.



Learn more here: <https://cuelibrary.blog/2017/09/01/meescan/>

# Requesting library books

Let us get it for you! Students can place holds on books from CUE Library and have them set aside for pick up.

Browse for books and more through the library's [online catalogue](#).

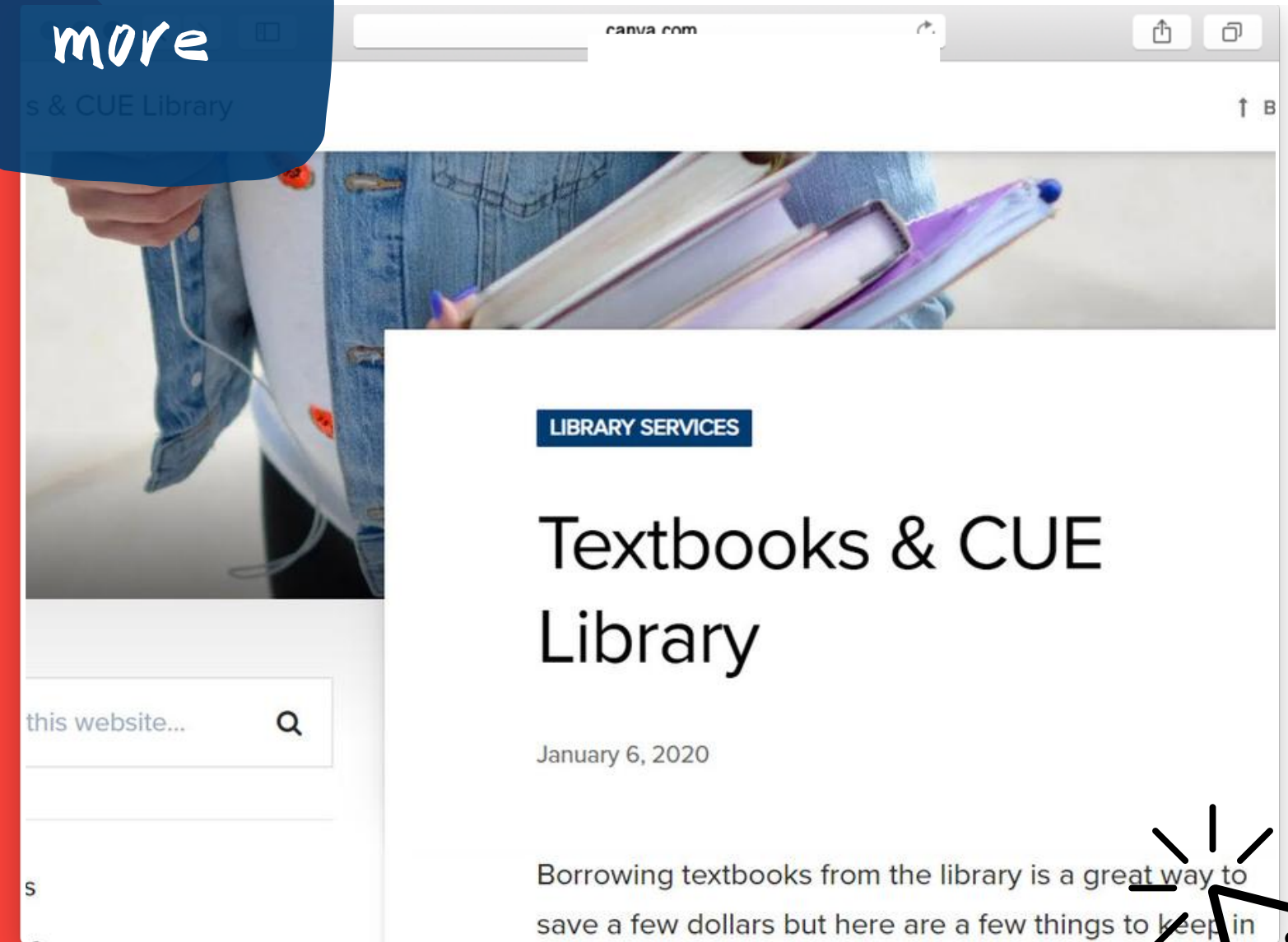


# Textbooks

Borrowing textbooks from the library may seem like a great way to save a few dollars but here are a few things to keep in mind:

1. The library does not have every textbook for every course
2. If we do have a copy of a textbook, it is usually an old edition
3. You won't be able to keep the borrowed book for the whole term
4. Expensive library fines can add up quickly if books are returned late

Learn  
more



# Studying in the library

To protect the safety of students and ensure physical distancing, study space in the CUE Library building is limited at the moment.

Securing a study spot is not guaranteed.

**Our basement, bookable study rooms, and third floor remain closed at this time.**



Whenever possible, please continue to study at home

# Individual studying only

Follow CUE's Protocols for On-Campus Attendance.

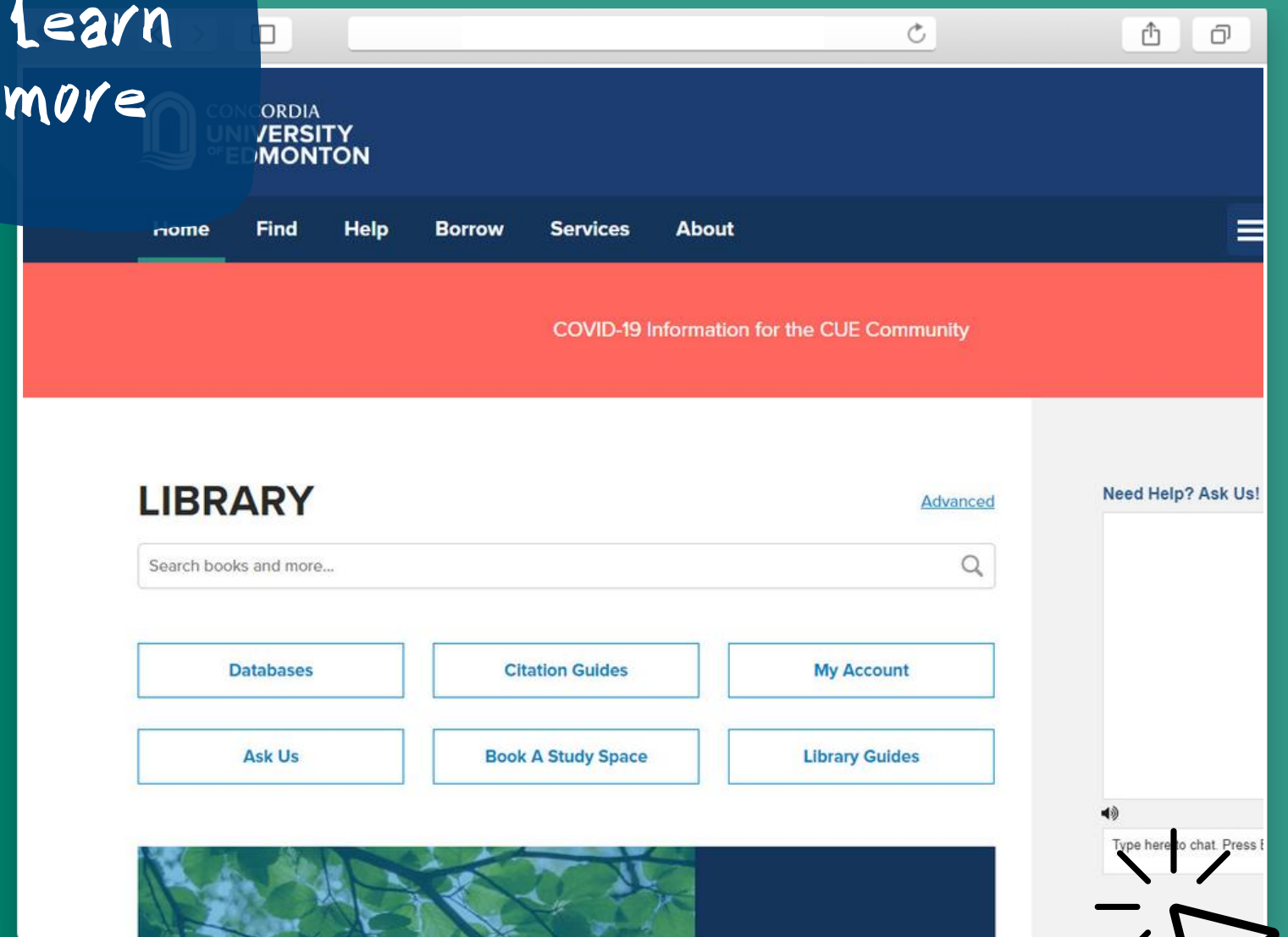
- No groupwork is permitted in the library
- No group study space is available - our basement, bookable study rooms, and third floor are closed

Whenever possible, please continue to study at home.



Full details: <https://concordia.ab.ca/library/help/covid-19-cue-library-service-updates/>

Learn more



# Study safely while in the library

- Do not come to campus if you are feeling ill
- Keep 2 metres apart from others
- Wear a mask - it is mandatory
- Wash/sanitize your hands regularly
- Follow all directional signage

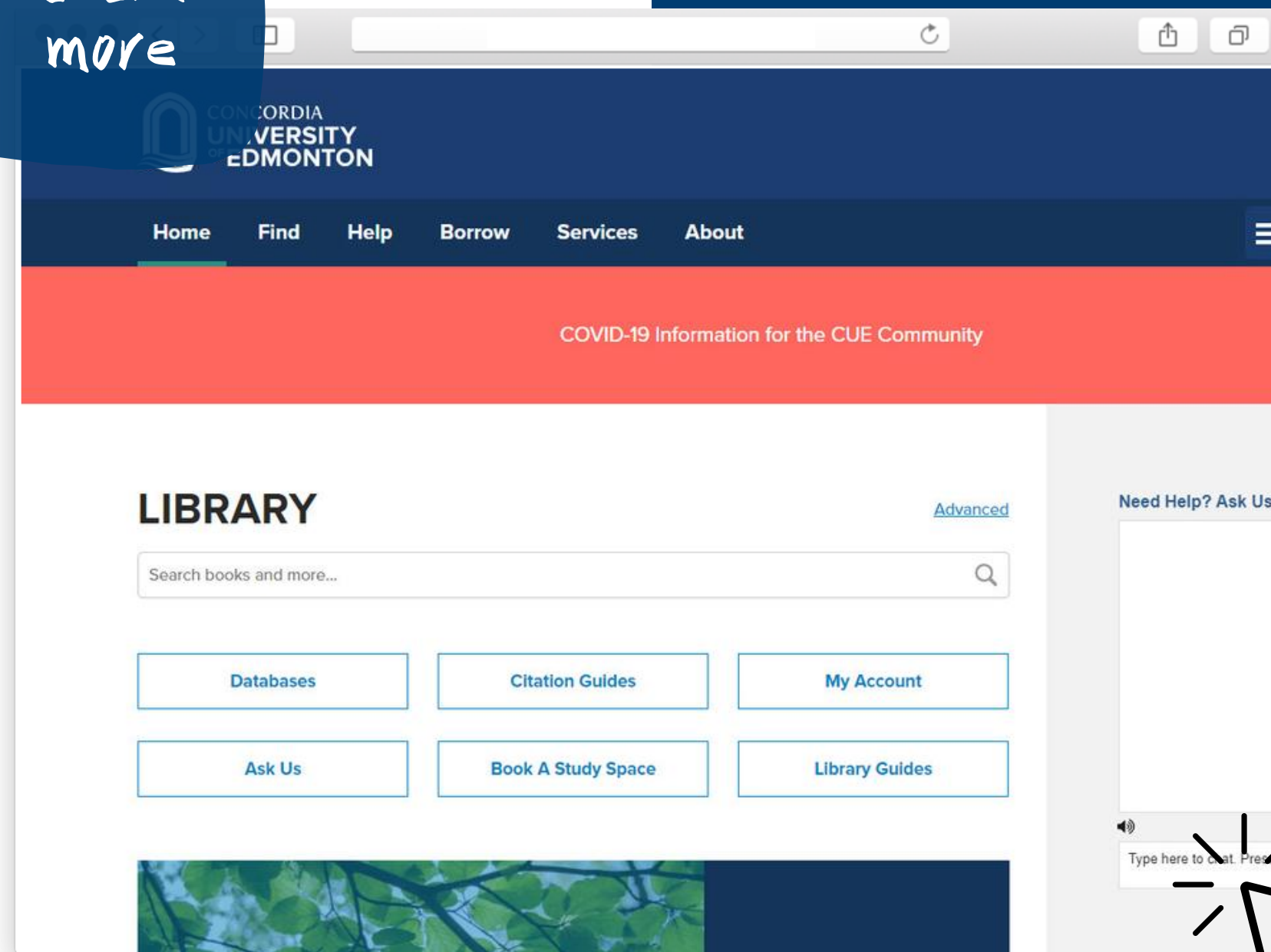


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learn  
more



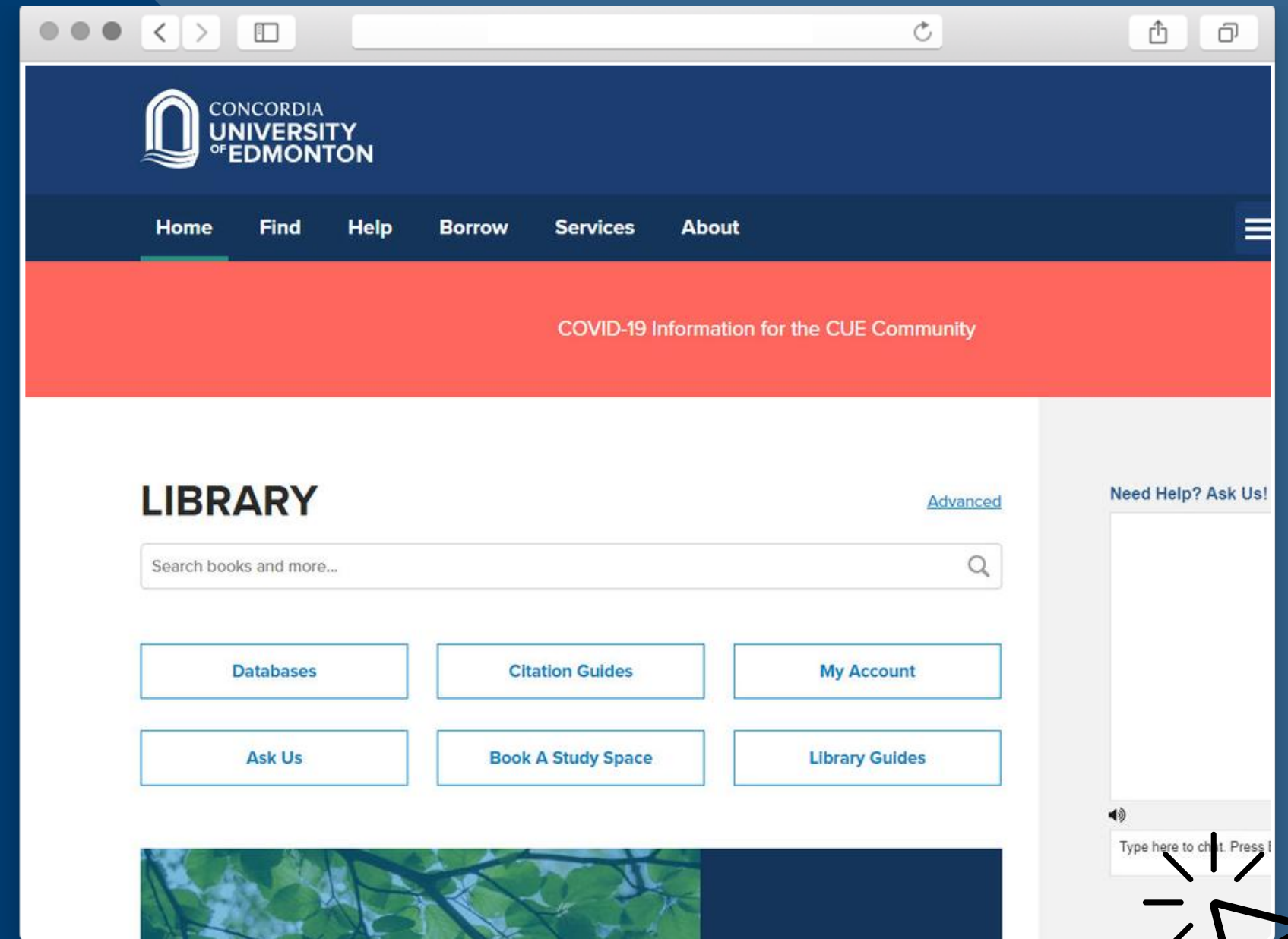
# You can do research from home

All CUE students can access our  
ebooks, articles, streaming  
videos, and music from home!



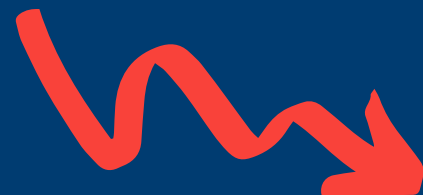
# Find everything on our website

[www.concordia.ab.ca/library](http://www.concordia.ab.ca/library)



# Connect online

Join the English  
Conversation Club!



When: Every Friday!

Time: 3:00 – 4:30 PM MST

Cost: FREE!

Google Meet: <https://meet.google.com/hoy-rsqy-gcm>

No registration needed

ECC meetings have been paused for the month of August and will resume on September 4, 2020.

English Conversation Club (ECC) is a place for CUE students, staff, & faculty to come together to exchange ideas, cultural perspectives, and knowledge on a variety of topics.

Brought to you by CUE Library and CUE's International Office.





Find us on  
social media!

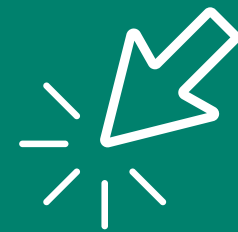
Keep up to date with Concordia  
University of Edmonton Library!



[@CUE\\_Library](https://twitter.com/CUE_Library)



[@ConcordiaLibrary](https://www.facebook.com/ConcordiaLibrary)



# Have questions?

[library@concordia.ab.ca](mailto:library@concordia.ab.ca)

[www.concordia.ab.ca/library](http://www.concordia.ab.ca/library)

780 800 7330 (Text Message)

780 479 9338 (Telephone)

## Please contact us!

Library staff members are here to answer  
any questions you might have about our  
collections, services, and spaces!