

Concordia University of Edmonton

2019 - 2020

*Residence Life Policies and Procedures*

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# Moving into Residence

## Checking-In

We expect you to arrive on campus within twenty-four hours of the first university scheduled activity per semester, or following a vacation in the middle of a semester. If you are unable to come at the expected time, please notify the Residence Office to arrange an alternate time. All residents are expected to arrive in time to take part in Residence Orientation and New Student Orientation at the beginning of the year.

Upon your arrival, your Residence Assistants will show you to your Hall and room. Before you unpack and settle in, you will be required to fill out a Bedroom Inspection Form. If you need help, the residence staff will be happy to assist you. Once you have completed the forms you will be given your room and building keys.

## Things You Need to Bring:

- ✓ personal belongings
- ✓ bed linens (to fit a single bed)
- ✓ pillow
- ✓ blankets
- ✓ bath towel(s)
- ✓ desk lamp
- ✓ clothes hangers
- ✓ over-the-counter medications for colds, the flu and/or headaches
- ✓ favorite posters, plants or stuffed animals
- ✓ if you bring a personal computer, we strongly urge you to have a surge protector power bar for your equipment - Concordia assumes no liability for damage to residents' personal electronic devices
- ✓ Residents are allowed to have a mini-fridge in their room to keep their personal snacks and drinks. Some rooms are only able to accommodate 1 mini-fridge between 2 students. Please inform the residence office if you plan on bringing a mini-fridge.



- ✓ The only cooking appliance approved for residence room use is an AUTO shut-off kettle. Auto shut-off kettles may not be permitted in some rooms in order to prevent overloading electrical circuits. If this is the case, kettles can be used in the convenience kitchens. The Residence Life Coordinator must approve any other appliances. Cooking appliances not permitted for use in rooms may be permitted in the convenience kitchens.
- ✓ Precise Parklink provides parking services at Concordia University of Edmonton. New users must register with [Precise Parklink](http://concordia.ab.ca/campus-services/parking) in order to purchase a parking pass. For more information on parking services at Concordia University of Edmonton, please review the link provided. <http://concordia.ab.ca/campus-services/parking>

Please note: Parking sells out quickly, if you need a parking stall-apply early. Concordia assumes no liability for vehicles.

### Things You May Not Bring:

- × Cooking appliances (ex: toasters, microwaves, crock-pots, etc.) are not permitted in your room, but may be used in the residence convenience kitchens. There are microwaves and full size fridges in each of the convenience kitchens. If any illegal appliances are found in your room, the Residence Staff will confiscate it and return it to you when you check-out of residence at the end of the year.
- × You may not burn candles, incense, or use hookahs or e-cigarettes (vaping) in residence; their use may result in a fire and/or cause damage to the room. You may, however, have flameless candles in your room.
- × No pets are permitted in the residences.
- × Firearms, weapons (i.e. sheathed blades, swords, etc.), fireworks, explosives, ammunition, pepper spray, chemicals, other controlled substances, or any other object that is generally identified as being harmful or threatening (this includes toys or replicas) are not allowed on campus. Please contact the Residence Office before bringing any items that may be considered a weapon or dangerous good.

## Living in Residence

### Full-time Status

All residence students must maintain full-time student status (minimum 9 credits/semester, unless Learning Accommodated) in order to live in residence. Students who fail to maintain full-time status will be required to move out of residence. NOTE: Students who move out of



residence part way through a semester (due to falling below full-time status) are not eligible for a refund of that semester's residence fees.

## Quiet Hours

Quiet hours are in effect weekdays from 11:00pm until 8:00am and 1:00am to 10:00am on weekends. The rest of the day, students need to be courteous and considerate of the other residents with respect to noise. Quiet hours are in effect 24-hours a day during final exams.

## Visitors

Your friends are welcome to visit your room but students need to be courteous and considerate of the other residents, with respect to noise. If frequent noise violations occur, then visiting hours or other sanctions may be imposed for that resident.

*Visitors may only come into residence when a resident accompanies them. If you plan to have a guest stay overnight, you must ask permission from your roommate as well as sign them in with a residence staff member prior to or upon your guest's arrival on campus.*

A guest may stay overnight in your room without charge. Guests who stay for more than three nights are charged a fee. Guests may stay in residence up to a maximum of 7 days in an academic year. Guests wishing to stay longer than this must make arrangements with the Residence Life Coordinator.

Guests are expected to comply with residence policies and procedures. Therefore, it is the responsibility of the resident hosting them to ensure that they are aware of, and comply with, the Residence Life Policies & Procedures. Resident hosts assume complete responsibility for the behavior of their guest(s).

## Vacations

Concordia closes the campus and residences during Christmas break. \* Residents are required to clean their rooms and items left in the communal refrigerators or common spaces before leaving for the holiday.

\*Students may be permitted to remain in residence during the Christmas break. While it is recommended that students look for alternative accommodations due to lack of services on campus, student can remain on campus as long as they sign and submit a waiver to the Residence Life Coordinator in advance of the break. The waiver must be submitted before November 15<sup>th</sup>, 2019. The residences are closed during any school break with a duration of longer than 1 week, and the Cafeteria is also closed during these times. No food services will be available to students who stay over the break. There will also be no on-call coverage during the break and residents who stay must contact Security if any issues arise. Please be advised that



staying in Residence over closure periods is not guaranteed and is at the discretion of the Residence Life Coordinator.

## Residence Care

Your room must be kept reasonably clean. All residents are responsible for the cleanliness and condition of common areas of the residence (lounges). Cleanliness issues will be addressed through the Residence Community Standards.

If you unnecessarily damage the furnishings or fixtures in your room, charges will be assessed to your damage deposit. The cost of repairing damages to common areas is assessed to the individuals responsible or the residents as a group. Please do not make your own repairs.

## Meetings

A few times each semester, university residents have meetings or events to discuss residence life. These meetings are MANDATORY and all residents are expected to attend.

## Illness or Injury

Should you become ill, we advise you to return home until you are well. If that is not possible there are always people around to help you out. Residence Staff are not responsible to provide transportation for students. However, they will help in whatever way they can to arrange transportation for you, if needed. Please report all injuries immediately to the residence staff. The campus security staff is trained in basic first aid. Residence staff will not provide cold medications, Tylenol, etc. You are responsible for contacting your instructors regarding absences and for arranging make-up exams or deadline extensions. Please see your instructors regarding specific absence policies. *The Vice President of Student Life and Learning will act on your behalf if problems arise due to serious illness.*

## Inspection of Rooms

Concordia reserves the right to inspect and search rooms at any time if there is reason to believe that students are violating campus regulations or if there are concerns regarding cleanliness and/or health and safety issues. Mid-term inspections will take place each semester.

## Liability

Concordia University of Edmonton is not responsible for the loss of money or personal property resulting from theft, fire, water, or any other cause. This policy also applies to items left in storage at the residence. We advise you to carry personal property insurance and to lock your room door upon leaving at all times.



## Security

Each member of the residence community must protect the security of the whole community. To protect yourself and your fellow residents, take every precaution to prevent loss, theft or duplication of your residence keys, and immediately report lost keys to residence staff. Keep in mind that it is illegal to duplicate keys and that we charge you the cost of replacing lost keys or of having the locks to your room and the residence doors re-keyed. The replacement cost of lost keys and door locks can be up to \$500.00. *Cost is subject to change.*

If you see unfamiliar persons in the residence, ask how you may help them and immediately report suspicious people or situations to the residence staff, or security. Never prop open the residence entrance doors. Take precautions for your physical safety at all times. Walk with friends, especially after dark and in less frequented areas of the campus or neighborhood. Campus Security is available 24 hours a day and, at your request, will accompany you when you walk to your car or to other campus buildings. Phone 780-479-8761 or Ext 5555.

## Residence Community Standards

### Residence Community Living

Concordia University of Edmonton (CUE) prides itself on developing holistically engaging, safe, and developmental living & learning communities through Residence Services. Part of this process is administering the Residence Community Standards (RCS). The RCS is provided to all residents on move-in, electronically shortly after to their CUE e-mail address, and upon request from the Student Life & Learning office. All residents are expected to be aware of, and abide by, the RCS.

Generally, residents should conduct themselves in a way that builds community within residence, CUE as a whole, Edmonton, and the wider global audience. The following is a list of behaviours that are unacceptable in residence and, when reported, will be addressed through an investigative AND supportive procedure utilizing a balance of probabilities method. This is not an exhaustive list and any behaviours deemed to have a negative impact on the residence community may be addressed under the Residence Community Standards.



### Level One Infractions

Violation	Typical Outcomes
Participating in Drinking Games	<u>Restorative Justice/Education</u> <ul style="list-style-type: none"> <li>• Mediation</li> <li>• Remediation</li> <li>• Circle of Support</li> <li>• Education</li> <li>• Community Service</li> </ul> <u>Punitive Sanctions</u> <ul style="list-style-type: none"> <li>• Fine: \$25-\$100</li> <li>• Written Warning</li> <li>• Verbal Warning</li> <li>• Alcohol/Drug Use Contract</li> </ul>
Consuming Alcohol on Residence property	
Underage Drinking/Supplying Underage Drinking	
Underage Cannabis Use/Supplying Underage	
Cleanliness: Non-Severe	
Removal of Screen	
Door Propped Open	
Noise Warning	
Advertising/Soliciting	
Inappropriate Decoration	

### Level Two Infractions

Violations	Typical Outcomes
Banned Alcohol Container	<u>Restorative Justice/Education</u> <ul style="list-style-type: none"> <li>• Mediation</li> <li>• Remediation</li> <li>• Education</li> <li>• Community Service</li> </ul> <u>Punitive Sanctions</u> <ul style="list-style-type: none"> <li>• Fine: \$75-\$200</li> <li>• Written Warning</li> <li>• Verbal Warning</li> <li>• Residence Probation</li> <li>• Alcohol/Drug Use Contract</li> <li>• Loss of Privileges</li> <li>• Loss of Residence Eligibility</li> <li>• Mandated Room Transfer</li> </ul>
Remaining in the presence of illegal drugs	
Severe Intoxication	
Consumption of Cannabis in Residence	
Possession/Growing of Cannabis Plants	
Production of Cannabis Products	
Cleanliness: Severe	
Loaning of Keys	
Pranks	
Public Urination	
Verbal Altercation	
Provide False Information to RA/Security	
Real Festive Tree	
Candles	
Furniture Misuse	
Inappropriate Comments to RA/Security	
Inappropriate Comments Towards Resident	
Noise Violation	
Parking in Towable Zone/Emergency Route	
Unsafe Driving	
Property Damage: Non-Severe	
Smoking Inside	
Theft of Property (Minor)	
Operating a Business in Residence/Gambling	



### Level Three Infractions

Violation	Typical Outcomes
Cleanliness: Dangerous	<u>Restorative Justice/Education</u> <ul style="list-style-type: none"> <li>• Remediation</li> <li>• Education</li> </ul> <u>Punitive Sanctions</u> <ul style="list-style-type: none"> <li>• Fines: \$100-\$350</li> <li>• Residence Suspension</li> <li>• Residence Probation</li> <li>• Eviction</li> <li>• No Trespass Order (NTO)</li> </ul>
Duplicating of Keys	
Illegal Drug Paraphernalia	
Illegal Drug Possession	
Illegal Drug Use or Trafficking	
Aggressive towards RLS/Security	
Failure to Respond to a Reasonable Directive	
Fire Alarm Unnecessarily Activated	
Tampering with Life Safety Equipment	
Unauthorized Furniture	
Hate Speech/Derogatory Comments or Actions	
Uttering Threats	
Physical Assault	
Property Damage: Severe	
Sexual Violence	
Theft of Property	
Unauthorized Room Transfer	
Weapon in Residence	
Unauthorized Animal	





## Moving Out of Residence

### Procedures for Checking Out of Residence

Residents are required to vacate the residence within twenty-four hours of their last exam of each semester. When you leave at the end of the academic year, you must clean your room, return your keys and check out with a member of the residence staff. Failure to do so will result in charges against your Security Deposit. Please be aware that your residence contract begins when you check-into your room and is in effect until the end of the Winter Semester.

Only residents who have completed their contracts are eligible for accommodation deposit refunds. See *Early Withdrawal from Residence & Cancellations* for more details. After you vacate the residence, we consider any leftover personal belongings or property abandoned and will dispose of it.

### Early Withdrawal from Residence & Cancellations

The Residence Contract is for a full academic year (Fall & Winter terms). If a student plans to withdraw from residence between the fall and winter semester, he/she will forfeit the \$500.00 Security Deposit. In addition, if a student withdraws from residence during the course of the semester, they will forfeit the \$500.00 Security Deposit as a result of breaking their residence contract.

Cancellations in advance of move-in are subject to the following policies:

If you are not admitted into an academic program at Concordia University of Edmonton, you will be refunded the full \$500.00 Security Deposit provided you submit a Residence Cancellation Form and a copy of your letter of non-acceptance to Concordia University of Edmonton Residence via email, registered mail, fax, or in person.

If you must cancel your residence application due to medical reasons, you will be refunded the full \$500.00 Security Deposit provided you submit a Residence Cancellation Form with proof of medical reason to Concordia University of Edmonton Residence via email, registered mail, fax, or in person.



Partial refund of the Security Deposit will be issued in the following circumstances:

A \$400.00 refund will be issued if the Residence Cancellation Form is received before July 31st, 2019 for the Fall 2019 semester admission or November 30th, 2019 for the Winter 2020 semester admission.

A \$250.00 refund will be issued if the Residence Cancellation Form is received after July 31st, 2019, but before September 1st, 2019 for the Fall 2019 semester admission or after November 30th, 2019, but before January 1st, 2020 for Winter 2020 semester admission.

Cancellation on/after September 1st, 2019 for Fall 2019 semester admission or on/after January 1st, 2020 for Winter 2020 semester admission are not eligible for a refund except as noted above.

Returning residence students will only be required to pay the necessary fund to top up their Security Deposit if damages were assessed to it in the previous academic year. If you have been accepted to return to residence the remaining balance on your deposit will be carried over and cannot be refunded.

## Financial Policies

### Residence Security Deposit

A Residence Security Deposit in the amount of \$500.00 must be paid upon conditional acceptance to residence. This 500.00 Security Deposit is only refundable if the student remains in residence for the entire academic year and is not responsible for any damages in the residence and has no outstanding Concordia student fees. This fee is also subject to the policies regarding Early Withdrawal and Cancellations. *\*\*Returning residence students will only be required to pay the necessary funds to top up their Security Deposit (if damages were assessed to it in the previous academic year).*

Residence Fees (*all fees are pending board approval and therefore subject to change*)

All residents are required to enroll in the Declining Balance Meal Plan. A minimum meal plan of \$1759.50/semester must be chosen. This minimum amount of \$1759.50/semester is non-refundable.

Residence Fees (per semester\*):

- Shared Room (Double Occupancy): \$1973.70
- Private Room: \$2927.40\*\*



#### Declining Balance Meal Plan Options (per semester\*)

- Option A (Minimum): \$1759.50/semester, minimum non-refundable amount. (approximately 10 meals/week)
- Option B: \$2,417.40/semester (approximately 12 meals/week) (\$1759.50/semester non-refundable)
- Option C: \$3,381.30/semester (approximately 14 meals/week) (\$1759.50/semester non-refundable)

\* Note that the balance of each semester's residence fees and meal plan fees are due by the first day of classes in that semester. If you are accepted mid-year, a pro-rated fee will be calculated.

#### Declining Balance Meal Plan

- As per the Residence Contract, all students residing on campus are required to participate in the Declining Balance Meal Plan.
- A minimum of \$1759.50 of each semester's residence fees are allocated to the Declining Balance Meal Plan. This amount (\$1759.50), or the amount of the Meal Plan Option chosen, is credited to each residence student's meal card at the beginning of each semester.
- Unused portions on the meal card at the end of the Fall semester are carried over into the Winter semester.
- Unused portions of the credited non-refundable amounts (\$1759.50/semester) will be forfeited at the end of the Academic year (April 30, 2020).
- Residence students that withdraw from residence during the course of a semester will forfeit any unspent amounts of the minimum non-refundable amount (\$1759.50) that was credited to their meal card at the beginning of each semester. Students who continue to attend Concordia may, however, continue to use their meal card throughout the rest of the academic year. Unused portions of the minimum non-refundable amounts are forfeited at the end of the academic year in which the student withdraws from residence.
- Meal funds can be used at any time during Cafeteria/coffee kiosk hours.
- Funds cannot be transferred to another student's account.



- Students may top up their meal card at any time (the unspent top-up balance is refundable upon request). It's very important that students budget their meal card use as the minimum non-refundable amount is not sufficient for those who eat the majority of their meals in the cafeteria. Students may make additional deposits into their meal plan at the Student Accounts. The balance remaining in your account is indicated on each sales receipt and can also be accessed through online student services.
- Students with dietary restrictions due to medical, religious, or other reasons should contact Concordia's Residence Life Coordinator (RLC) directly before signing the Residence Contract, to determine whether their dietary needs can be accommodated. Students are encouraged to discuss their diet restrictions with the RLC, before moving into residence. The RLC, in consultation with Concordia's Caterer, will determine whether the student's dietary needs can be accommodated. Once a student has moved into residence, they will not be able opt out of the Declining Balance Meal Plan.

Thank you for taking the time reading the Residence Policy and Procedures Handbook. It is very important you read this Handbook in order to understand the rules and regulations to be followed when living in our residence campus.

If you have any further comments or questions you may contact the Residence Life Coordinator at [residence.services@concordia.ab.ca](mailto:residence.services@concordia.ab.ca).

